

## PRIVACY POLICY

### 1. Scope of the Privacy Policy

The Company takes the privacy of Users of The Company's website very seriously. Please read the following to learn more about The Company's privacy policy.

- 1.1. This policy relates to how The Company uses, stores and collects personal information collected from Users of The Company's website.
- 1.2. Personal information is information about the User that is personally identifiable like the user's name, surname, email address, and/or postal address and that is not otherwise publicly available.
- 1.3. This policy does not apply to the practices of companies that The Company does not own or control or with whom The Company is affiliated or contracted, or to people that The Company does not employ or manage.
- 1.4. This Privacy Policy forms part of the **Terms and Conditions** of use for The Company's website.

### 2. Use and Collection of the Information Collected

- 2.1. The Company collects personal information when the User requests to be contacted or to be provided with more information on the services provided by The Company. The Company may combine information about a specific User with information it obtains from business partners or other companies.
- 2.2. Once a user has registered on The Company's website the User will no longer be anonymous to The Company.
- 2.3. At the point of collection The Company will provide the User with an "opt-out" mechanism that will provide the User the opportunity to indicate that he/she does not want The Company to send the User any further communications.
- 2.4. The Company uses information collected from The Company's website, for the following general purposes: to fulfill User requests for products and services, provide Users with the company's news, improve the company's services, and to conduct research.



- 2.5. Although The Company will undertake reasonable endeavours not to allow the use of personal information for other purposes, The Company cannot guarantee that personal information will not be used for other purposes.

### 3. Children

- 3.1. The Company takes the privacy of children online very seriously. Children under the age of 13 years should have a parent/guardian's consent before providing any personal information to The Company. The Company will not require or request children under this age to provide any personal information that is reasonably necessary to participate in the applicable activity on The Company's website.
- 3.2. If The Company determines upon collection that a user is under this age, The Company will not use or maintain his/her personal information without the parent/guardian's consent.

### 4. Information Sharing and Disclosure

The Company does not rent, sell, or share personal information about the User with other people or non-affiliated companies except to provide products or services Users have requested.

### 5. The user's ability to delete his/her information

- 5.1. The user may edit their information, including marketing preferences, at any time, provided this information remains accurate in accordance with The Company's Terms and Conditions.

### 6. Confidentiality and Security

The Company has placed physical, technological and procedural security safeguards in place that comply with best practices to protect personal information about the user.

### 7. Changes to the Privacy Policy

The Company's may update this policy. It is the responsibility of the User to keep up to date of any changes to this policy.



## 8. Feedback

If a User has any questions, suggestions or comments, Users are requested to complete the feedback section on The Company's website. Any comments posted on the feedback section will not be accessible to the general public.

## 9. Update of the Privacy Policy

This Privacy Policy was last updated November 2024.

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